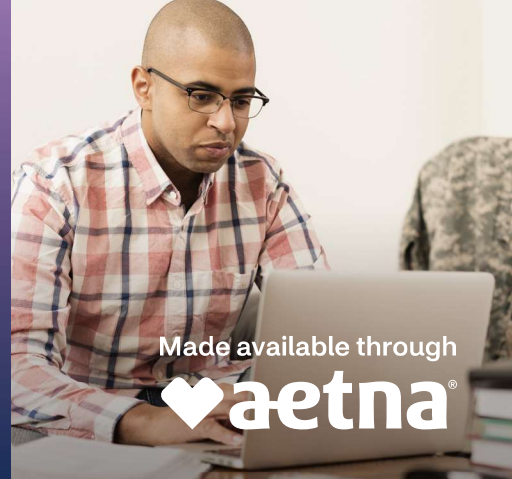
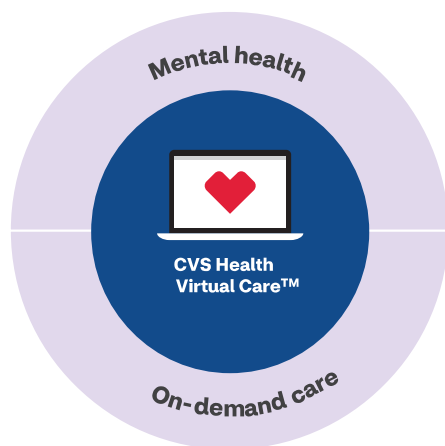


Aetna® introduces CVS Health Virtual Care™



Now your employees can get **on-demand care** and **mental health services** virtually. All through one convenient digital platform.



How it works

- Log in to cvs.com/virtual-care to access CVS Health Virtual Care from a computer or mobile device.
- Access on-demand care or schedule a mental health visit.
- Extend to in-person care when needed, at nearby MinuteClinic® locations* or in-network provider clinics.
- Review medical notes, appointments and test results on the online Health Dashboard.

Benefits for your employees

Easy access whenever your employees need it

- 24/7, on-demand care services with a licensed physician or nurse.
Care for things like:
 - Minor illnesses: ear infections, flu, pink eye, sinus infections and colds
 - Stomach and digestive issues, UTI and bladder infections
 - Minor skin conditions including skin infections, rashes, insect bites and cuts
 - Minor injuries
- Access to mental health services, including mental health counseling with a therapist for anxiety, stress, depression and grief.
- Psychiatry services for prescriptions, medication management and mental health evaluations.
Additional mental health counseling for:
 - Anxiety and mood disorders
 - Depression
 - Support with stress, life adjustments, conflict resolutions, etc.
 - Sleep and related health behaviors

Connected data for whole-person care

- Personalized health alerts, like lifestyle and routine screening recommendations, help close gaps in care and improve employee health.
- Supported by an interoperable electronic health record solution. Interoperable health records allow for better communication between providers.

Upfront and affordable pricing

- Virtual care services typically cost less than an urgent care¹ or ER visit.
- Transparent pricing when employees schedule their virtual visit.

*If in-person care is needed, members can connect to in-person care options within their network, including 1,200+ MinuteClinic® locations with 950+ offering expanded services at CVS® HealthHUB™ locations (if available and in-network).

¹Deloitte. 2021 Deloitte pricing study for CVS Health. Accessed January 2022.

Benefits for your organization



Lower medical costs

- Using on-demand virtual care for common health care concerns, as opposed to urgent care or emergency room visits, can offer a better care experience at a lower cost.²
- Affordable care options, with upfront pricing shared prior to virtual visits.



Optimized engagement

- Digital marketing support, with optional co-branding, helps build benefit awareness for employees. (Not available for fully-insured clients)
- Data-driven marketing helps target employees most likely to benefit from the virtual care solutions which makes the most of ongoing engagement.



Better workplace productivity

- Anywhere access to care removes the need to travel, reducing time away from work.
- Convenient virtual care services help improve member well-being and boost employee retention.



Contact your Aetna representative to learn more.

² McKinsey 2019 Digital Healthcare Value Opportunity Assessment. Accessed June 2022.

Aetna is the brand name used for products and services provided by one or more of the Aetna group of companies, including Aetna Life Insurance Company and its affiliates (Aetna). Aetna and MinuteClinic, LLC, (which either operates or provides certain management support services to MinuteClinic-branded walk-in clinics) are part of the CVS Health® family of companies.

CVS Virtual Care services are only available in the USA. Limitations may apply based on services and location.